

# UNIVERGE® DESKTOP TELEPHONES



Empowering the Smart Enterprise

[www.nec-enterprise.com](http://www.nec-enterprise.com)



## Contents

- 4 UNIVERGE IP and Digital Desktop Telephones
- 5 Elegantly Designed & Feature Packed
- 6 Supply Freedom of Choice
- 7 Achieve a Premier Multimedia Experience
- 8 Maximize the Value of Your Investment

# Choose **UNIVERGE®** Desktop Telephones

## The right phones for every work situation

To stay competitive, enterprises need to have the right tools that enable them to be more efficient, flexible, and productive. NEC has built smart enterprise solutions that optimize business practices, drive workforce engagement, and create a competitive advantage.

Today, business moves quickly, and to keep up you must have the right telephone. With the increasingly mobile workforce now working from virtually any location, you must be able to provide your employees

with communication tools that facilitate efficiency and productivity. However, many businesses and employees are not taking advantage of the enhanced capabilities offered by today's breed of telephones.

NEC's UNIVERGE Desktop Series Telephones hold the answer to a multitude of communications problems. With a wide range of customizable features, these telephones are flexible, easy to use, and provide you with investment protection.

# The promise of the Smart Enterprise!



Empowering the  
**Smart Enterprise**



## Customizable telephones to match growing business needs

As your business expands, so do your communication needs. With NEC telephones, you increase feature functionality through applications support and personalization of your phone. Our wide assortment allows you to choose the telephone that best fits each employee's role. Whether he or she needs a basic single line telephone or one with a 60-line console attached, NEC offers a telephone to meet each of your employee's individual needs.

## Choice of IP or Digital Telephones

NEC provides a full line of telephones that can accommodate your needs, regardless of whether your business communications are pure IP or any combination of IP and digital. The user interface and the terminal functionality remain the same across telephones, so a mix of models can be used without extra training

## UNIVERGE Desktop Telephones:

- > Are customizable to meet employees' specific communications needs
- > Will support a wide-range of applications which can help improve overall employee efficiency and productivity
- > Deliver maximum deployment flexibility and investment protection
- > Come as either IP or digital telephones
- > Supports XML open interface (on IP telephones)
- > Have an easy to use intuitive interface and an interactive user manual
- > Are Bluetooth capable, enabling users to receive and place calls through either their smart device or desktop telephone
- > Comes standard with features for the visually impaired such as audio key action feedback and large character display

# Elegantly Designed & Feature Packed

## Full Color or Gray Scale LCD

**Call Data:** Time & Date, Extension Name and number and incoming Call Info

**Data:** XML capabilities/application information when not in a call

## Wideband Handset

## Color Options

Piano Black | White Porcelain

## Speaker

Wide-band support

## Adjustable Stand

5 adjustments

## Customizable Backlit Keypad

**Applications specific:** ACD (SV8500/SV9500)

**Language Support:** French, Spanish, Braille Stickers, Retro

## Hold, Transfer & Speaker Buttons



## Message Waiting Indicator Light

Size and position make it viewable from front and back of the phone  
IP – 7 Colors | Digital – 3 Colors

## Soft Keys

Voice switch controlled and features dynamically change depending on state of phone

## Transparent Line Keys that Light Up

One touch access to system features such as:  
Extension Dialing | Lines/Call Park  
Voicemail Box | Call Recording | Security

## Feature Keys

Recall | Feature | Answer | Microphone

## Menu key

Call history - redial/missed calls  
Directories | Settings: ring volume | Any Assignable terminal feature defined by the NEC switch

## Navigation Cursor

## Microphone

Support for full duplex hands-free operation

# UNIVERGE IP and Digital Desktop Telephones

A premium desk phone for every member of your organization



DT410



DT430 & DT830



DT430 & DT830 Display



DT830CG Color Display

## DT410 Digital Desktop Telephone

- > 2 key non-display or 6 key display
- > Entry level phone
- > Hands-free, Half Duplex
- > Soft keys / LCD prompts
- > Directory dial key: 10 Feature Key support
- > Wall mountable
- > Message waiting indicator

## DT430 Digital Desktop Telephones

- > 12, 24 or 32 programmable keys (fixed terminals)
- > 8LD/DESI-less with Backlit LCD (Fixed Terminal)
- > Backlit keypad
- > Backlit Line keys
- > Hands-free, full duplex
- > Headset support, optional support for EHS
- > Soft keys/LCD prompts
- > Directory dial key: Navigation cursor
- > Call history
- > Optional Bluetooth Connection Adapter (BCA-Z) support
- > Wall mountable

## DT830DG & DT830CG IP Desktop Telephones

- > 12, 24 or 32 programmable keys (Modular support)
- > 8LD/DESI-less with Backlit LCD (Fixed Terminal)
- > Backlit keypad & Line keys
- > Hands-free, full duplex
- > Headset support, Optional support for EHS
- > Soft keys/LCD prompts
- > Navigation cursor & Directory dial key
- > Call history
- > Network support 10/100/1000 Ethernet
- > USB Port – Smartphone charging, downloading images for display (Except on DESI-less model)
- > Bluetooth support (BCA-Z)
- > Wall mountable
- > XML open interface capabilities
- > VoIP encryption

## DT830 IP Desktop Telephone - same as DT430 plus

- > Network support 10/100 Ethernet
- > Backlit LCD screen
- > XML open interface capabilities
- > VoIP encryption

## DT830CG IP Desktop Telephone above features plus

- > Full color backlit LCD screen



8-line Key Module



60-line DSS Console

# Supply Freedom of Choice

Personalization is important to the creation of motivated personnel



Running your business on an outdated system or forcing employees to use old devices that are ill equipped to handle their multi-faceted communications needs is bad for business. To facilitate smarter work environments, NEC has developed the next generation of desktop telephones; the DT800/DT400 Series, which are supported on the UNIVERGE SV9000 and SV8000 Series platforms.

## Call from your Desk Phone

NEC's innovative desktop endpoint design is intended to deliver maximum deployment flexibility. A wide range of choices allow for multiple desk phone combinations that fit any and all business niches or personalization requirements.



## Easy-to-use, intuitive interfaces

NEC's desktop telephone interfaces are designed to improve the overall user experience, while remaining intuitive – with no extensive training needed. Global icons indicate status at-a-glance including notification of new voice or instant messages, missed calls, the telephone user's current presence status, and the device's current data protection mode.

## Reasons to choose UNIVERGE® Desktop Telephones

- > **Wide-Range of Choices** - choose from IP or digital, 2-line keys to 32+ or DESI-less, grayscale or color display, custom keypads, plus more
- > **Customizable function keys** – can be adapted to the exact individual requirements of your business
- > **User-friendly interface** – little or no staff training required
- > **Gigabit built-in** – eliminates the need of having to buy an adapter, even on DESI-less telephones
- > **Bluetooth Connection Adapter\*** - enables users to receive and place calls through either their smart device or desktop telephone
- > **Wireless Adapter\*** – allows placement of telephones anywhere within range of wireless network

## Unique Customizable Business Telephones

Our wide range of UNIVERGE Desktop Telephones are like no other. Their customizable construction means you can change the design for exact business requirements. Whether your employees need just a basic single line telephone or one with a 60-line console attached, NEC offers telephones to fit everyone's needs.

*\*Adapters supported only on certain models*

# Achieve a Premier Multimedia Experience

Easy access to information and people is imperative to empowering employees and improving overall efficiency

Our UNIVERGE Desktop Telephones and the full-feature set of applications that they support provide your business with the right communications, tools, and a premier multimedia user experience.

## Personal, system and corporate directories

UNIVERGE Desktop Telephones come with corporate directory functionality. There's no need to waste time looking up phone numbers. Each entry in the directory is searchable, and a call can be placed from a searched entry. When a call is received and if the Caller-ID matches a registered phone number within the directory, the name of the entry is displayed on the LCD.

## XML open interface support on IP terminals

NEC's IP telephones provide XML open interface support so your developers can create displayable and accessible applications designed specifically for your business. The XML interface provides the user with a way to integrate additional productivity tools such as calendar links, wallboard functionality, call directories, and more, which are displayed on the telephone's LCD.

## Advanced applications

Advanced desktop applications enable staff to work more efficiently and improve customer service. Voicemail, ACD, and customer information integration help minimize operator and other overhead costs. Users can log on to any IP telephone anywhere on the business's network. Each user profile and settings are immediately available, without the need for extra programming.



- > **Call History** - Incoming, outgoing and missed calls are logged and are accessible to the user. Call history can be used to make call backs, and the numbers can be added to the directory
- > **Wideband CODEC** - utilizes wideband CODECs for the truest possible speech reproduction—resulting in crystal clear audio
- > **Information Protection Mode** - IP telephones offer multiple levels of protection. This protection allows users to guard personal data, corporate data and directories, and even lock their device to keep calls from being placed, ensuring privacy and security on each telephone
- > **Customizable Ring Tones** - Different ring tones can be programmed and assigned to unique telephone numbers in the telephone's directory. Additional ringtones can be downloaded from the web
- > **Internal Zone Paging** - Users have the option of sending announcements by paging either one person or an entire zone group through the telephone's speaker

# Maximize the Value of Your Investment

Taking advantage of IP telephone capability is a must when maximizing investment

Instant Access Application (IAA) is a free cloud-based application suite for NEC's UNIVERGE IP Desktop Telephones. IAA provides you with quick access to features such as voicemail, call forward settings, and a calendar through an icon-driven intuitive user interface. With IAA, you get the full benefits of IP features and functionality on your desktop telephones, while simultaneously providing your employees with a productivity-enhancing tool.

## UC for Enterprise integration

The UC for Enterprise IP telephone integration allows users to quickly search and view contacts from your company directory directly from their phone. Details such as status and preferred methods of contact are provided along with corporate information such as extension, email address, home phone number, etc. Presence icons are also displayed so users immediately know the status of the person whom they are trying to reach.

## Keep up-to-date with the latest news

RSS feeds for company news, national/local news, weather and pictures can be seamlessly streamed on your telephone's display and all viewed on one dynamically changing screen. A quick glance keeps you up-to-date on the information you want, without you ever having to turn to your PC. Customizable options include the choice to display specific company or user information as well as messages.

## Telephone Features\*

- > Voice Mail Access
- > FWD Settings/control
- > Call History menu
- > Call Directory
- > Voice Secure Recording (VSR) Link
- > Conference Bridge Quick Access
- > UC XML integration

*\*Adapters supported only on certain models*

## Application Access

- > Photo Album Display
- > Screen Saver
- > Message of the Day
- > User Configuration Settings
- > Calendar
- > Automatic Location Identification
- > Map & Traffic Notification



For further information please contact your local NEC representative or:

**Corporate Headquarters (Japan)**  
NEC Corporation  
www.nec.com

**North America (USA & Canada)**  
NEC Corporation of America  
www.necam.com

**NEC Enterprise Solutions**  
NEC Europe Ltd  
www.nec-enterprise.com

**APAC**  
NEC Asia Pacific Pte Ltd  
sg.nec.com

**Latin America**  
NEC Latin America  
www.lasc.necam.com

**About NEC Corporation of America** Headquartered in Irving, Texas, NEC Corporation of America is a leading provider of innovative IT, network and communications products and solutions for service carriers, Fortune 1000 and SMB businesses across multiple vertical industries, including Healthcare, Government, Education and Hospitality. NEC Corporation of America delivers one of the industry's broadest portfolios of technology solutions and professional services, including unified communications, wireless, voice and data, managed services, server and storage infrastructure, optical network systems, microwave radio communications and biometric security. NEC Corporation of America is a wholly-owned subsidiary of NEC Corporation, a global technology leader with operations in 44 countries and more than \$32.6 billion in revenues. For more information, please visit [necam.com](http://necam.com).

